



Groupware features

WebApp vs DeskApp vs Outlook via ActiveSync



Kopano's groupware features

WebApp vs DeskApp vs Outlook via ActiveSync

Kopano's clients are designed to give its users the best working experience throughout their day. Think for example of access to email, files & calendars, connecting to colleagues via chat or web meeting and collaborative document editing. This document is made and maintained by us to help our partners deliver the best advice for their customers to the question: "Which client should be used when?" It presents an extensive comparison of the groupware features & add-ons of the different clients that we have to offer. DeskApp and WebApp both provide full access to all of Kopano's collaboration and sharing capabilities. Where DeskApp enables many integration

features such as interaction with the files and applications on your local system, WebApp is available from any browser. Other use cases might require a different type of client. It is possible to connect Microsoft Outlook (2013 and 2016) to your Kopano stack via ActiveSync. This, together with the Kopano Outlook Extension enables an enhanced set of features which are normally not available when using ActiveSync. Examples include the availability of free/busy information, synchronizing the Global Address Book (GAB) and opening shared folders per user in read-only and read-write mode!

	 WebApp	 DeskApp	 Outlook via ActiveSync
Collaboration features			
Personal organization	✓	✓	✓
Groupware	✓	✓	
Messaging	✓	✓	✗ possible with apps
Video meetings	✓	✓	✗ possible with apps
Documents (File sharing & editing)	✓	✓	✗ possible with apps
Enterprise deployment			
Setup & deployment - centralized installation + updates	Not needed, only server side	Install packages can be updated. Unattended if needed.	Install packages can be updated. Unattended if needed.
Setup & deployment - preconfigurable user profiles	✓	✓	✗
Authentication - single sign on	✓	✓	✗
Authentication - shared user data	✓	✓	✓
Kopano integration - REST API	⚠	⚠	✗
Kopano integration - Open ID connect	⚠	⚠	✗

Legend

-  Present
-  Missing
-  In development
-  May be implemented in the future
-  Available with the Kopano OL Extension

Email features

	 WebApp	 DeskApp	 Outlook via ActiveSync
Basic email features (Reply, forward, move, print email)	✓	✓	✓
Multiple formats	✓ Plain-text, HTML	✓ Plain-text, HTML	✓ Plain-text, HTML/RTF
New email notifications on desktop	✓	✓	✓
Reply/forward-flags	✓	✓	
Flag emails as important before sending them	✓	✓	✓
Flag important emails	✓ Six different colors defined server-side	✓ Six different colors defined server-side	✓ Only red flags
Categories in different colors	✓ As flags	✓ As flags	✓
Flag emails as tasks			
Resend & edit sent emails	✓	✓	✓
Group by ... (e.g. category)			✓
Out of office support	✓	✓	
Encrypt/Sign via S/MIME	✓	✓	✓ Unable to read sent items
Postponed delivery	✓	✓	✓ Outlook needs to stay open
Save as draft	✓	✓	✓ Only locally, not uploaded to the server
Archive to local disk	✓ EML	✓ EML	✓ Auto archive & manual save to (MSG, PST)
Send as a different user	✓	✓	
Automatically move SPAM to junk mail folder	✓	✓	✓
Serverside rules wizard	✓	✓	
Read receipt support	✓	✓	✓
Attach files from anywhere on your file system		✓	✓
Use as your default email client		✓	✓
Send from other applications		✓	✓
Third party application: "send as email"		✓	✓

General features

	 WebApp	 DeskApp	 Outlook via ActiveSync
Secure remote connectivity via HTTPS	✓	✓	✓
Access multiple accounts at once	✓ Based on ACLs	✓ Based on ACLs	✓ Credentials additional accounts required
Offline support	✗	✗	✓ Native
Possibility to restore items	✓	✓	?
Create new folders	✓	✓	✓ Only possible for mail folders
Copy/move items between accounts	✓	✓	✗
Create new items from the taskbar	✗	✓	✓

Calendar features

	 WebApp	 DeskApp	 Outlook via ActiveSync
Basic calendar features (Create, move, copy, delete appointments)	✓	✓	✓
Description of meetings	✓	✓	✓
Open shared calendars	✓	✓	⌂
Reminder: get a pop-up before a meeting	✓	✓	✓
Recurring items	✓	✓	✓
Meeting request: invite, cancel/uninvite	✓	✓	✓
Resources support: automatically accept/deny meeting requests	✓	✓	✓ Meeting request booking only, no direct booking
Free/busy (scheduling)	✓	✓	⌂
Multiple calendars in one view	✓	✓	✓
Private item support	✓	✓	✓
Category support	✓ 10 different categories, defined server-side	✓ 10 different categories, defined server-side	✓
Improved categories	!	!	?
Manage ACL/permissions on my calendar	✓	✓	✗ KOE provides 'Open WebApp' button to do such tasks in WebApp
Insert attachments in appointments and meeting requests	✓	✓	✗

Contact features

	 WebApp	 DeskApp	 Outlook via ActiveSync
Basic contact features (Create, move, copy, delete contacts)	✓	✓	✓
Description	✓	✓	✓
Private contacts	✓	✓	✗ Protocol limitation
Global address book	✓	✓	⏸
Multiple contact folders per account	✓	✓	⏸
Contact folder in public folder as address source	✓	✓	⏸
Distribution list support	✓	✓	⏸ Only for GAB, not in personal contacts
Automatic address resolving	✓	✓	⏸
Send as vCard	⚠	⚠	✓

Task features

	 WebApp	 DeskApp	 Outlook via ActiveSync
Basic task features (Create, move, copy, delete tasks)	✓	✓	✓
Basic note features (Create, move, copy, delete notes)	✓	✓	✓
Description of tasks	✓	✓	✓
Private tasks	✓	✓	✓
Recurring tasks	✗	✗	⏸
Task reminders	✓	✓	✓
Assign task to your colleagues by email	✓	✓	✓
To do overview	⚠	⚠	⚠

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